



**CHEROKEE INDIAN  
HOSPITAL FOUNDATION**

# **LULA OWL GLOYNE AWARD**



**SUSAN CROWE  
MANAGER,  
CIHA EYE CLINIC**

Susan Crowe began her career at the Cherokee Indian Hospital Authority right as the eye clinic went from being privately owned to becoming part of the CIHA network. Susan has spent the entirety of her career helping to shape, mold, build, and grow the eye clinic alongside opticians, optometrists, ophthalmologists, and members of the Hospital's Executive Board to create the state-of-the-art eye clinic CIHA has today.

Susan has continuously dedicated herself to her profession, striving for excellence through commitments such as obtaining membership into the American Board of Optometry, securing a special national license for contact lenses, and becoming a fellow of the National Association of Opticians.

She is dedicated to her patients, often delaying lunch and skipping breaks to sit in the lobby to provide comfort and compassion. She has spent more than a decade striving to improve access at the Eye Clinic for the betterment of the Eastern Band of the Cherokee Indians.

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In honor of Beloved Woman Lula Owl Gloyne, who worked as the first registered nurse of the EBCI, the annual Lula Owl Gloyne Person of Excellence Award serves to honor a deserving individual whose actions and contributions have improved the healthcare of the Eastern Band of Cherokee Indians.

Nominees are expected to reflect the following core values:

**Contributions to Healthcare:** Made significant contributions to the advancement of healthcare on behalf of the Eastern Band of Cherokee Indians

**Selflessness:** Acts in the best interests of others and promotes their health & wellness.

**Accomplished:** Has risen above and beyond the call of duty to achieve results. This includes educational and professional achievements and serving as role model and mentor to others.

**Resilient:** Advocates on behalf of others to ensure the prosperity of the next seven generations of the Eastern Band of Cherokee Indians.

**Visionary:** Demonstrated forward thinking and a vision for the future of healthcare for the EBCI – regardless of barriers.