

# LULA OWL GLOYNE AWARD



## Dr. Henrietta Victoria Harlan, DNP, RN Nurse Manager-Emergency Department

Dr. Victoria Harlan has been the Nurse Manager of the Cherokee Indian Hospital Authority's Emergency Room for 13 years. As an EBCI tribal member, she has dedicated her career to serving her community. Starting as a Registered Nurse with an Associate's Degree, she later obtained a Bachelor's in Nursing from Western Carolina University and recently completed her doctorate degree in Nursing Leadership/education. Dr. Harlan's leadership has transformed the ER department, increasing staff and improving care.

She has earned several accolades, including the Hayes Award in 2012, and the North Carolina Emergency Nurses Association's ER Nurse Manager of the Year in 2016.

During the COVID-19 pandemic, she advocated for self-care and set an example by being the first tribal member to receive the vaccine. Dr. Harlan's genuine intuition, empathy, compassion, and leadership make her highly respected within the community. She is akin to Ms. Lula Owl-Gloyne, a trailblazer of Native American healthcare, as both have made a lasting impact on the hospital and community.

In honor of Beloved Woman Lula Owl Gloyne, who worked as the first registered nurse of the EBCI, the annual Lula Owl Gloyne award serves to honor a deserving individual whose actions and contributions have improved the healthcare of the Eastern Band of Cherokee Indians.

Nominees are expected to reflect the following core values:

- **Contributions to Healthcare:** Made significant contributions to the advancement of healthcare on behalf of the Eastern Band of Cherokee Indians
- **Selflessness:** Acts in the best interests of others and promotes their health & wellness.
- **Accomplished:** Has risen above and beyond the call of duty to achieve results. This includes educational and professional achievements and serving as role model and mentor to others.
- **Resilient:** Advocates on behalf of others to ensure the prosperity of the next seven generations of the Eastern Band of Cherokee Indians.
- **Visionary:** Demonstrated forward thinking and a vision for the future of healthcare for the EBCI - regardless of barriers.